Thank you Mr. Chairman,

I'm here today representing the Wisconsin Department of Transportation to provide information on Assembly Bill 76 relating to listing power of attorney and/or living will information on the back of an Operator's license. While the Department understands the importance of this information and positive societal impacts derived through the use of living wills and healthcare power of attorney, we must oppose this bill due to concerns about changes to products and processes, the proliferation of the number of individuals who would be required to carry two operator's licenses, and the unfunded costs associated with this bill.

The bill directs the Department to provide space for the identity of the person who has custody of the product holder's living will or is the designated agent for health care decisions. The bill does not provide direction as to what information should be required or placed on the product. The bill directs the product holder to cross out information on their product when it is no longer applicable and substitute new information. The bill requires that space be designated for this information, but only for those holding "regular" driver licenses. We have assumed that this language is intended to exclude ID cards from requirements to add this information. The bill will require DMV field staff to take on duties beyond the traditional scope of licensing in order to be able to answer questions from customers regarding this new requirement. Additionally, since this bill contains no provisions for informing the public of these changes, it is likely that transaction times will increase, as DMV staff will need to explain this new option to customers.

There are no funds or positions associated with this bill to cover the increased DMV costs associated with this requirement. DMV has two main areas of concern with the bill:

- This bill will require changes to our card stock to allow for an additional area on the card that is "writeable" so the person could enter their living will information, much like the area currently on the card for organ donor information. This change will result in added card costs on every product issued that has this new "writeable" area. By excluding all products except for "regular" driver licenses, the bill creates different types of products that will require the different card stock, thus creating the need for two different types of card stock. In our over-the-counter production environment, we currently use only one card stock that covers all DL/ID products. Our current printers cannot accommodate two types of card stock. Reloading one type of card stock would take additional time anytime the cover is opened, the printer takes 90 seconds to reset. We typically only have one printer in our offices. We would also need to amend our systems to change the print stream to allow for different types of cards. This would take IT programming and a change in our processing requirements.
- The other concern is that there is not sufficient space on approximately 24,000 products issued each year to add another "writeable" area. The barcode, the organ donation area, and the area for restrictions and endorsements on the back of the license take up much of the entire area for many people. For these individuals, DMV would need to issue a second card containing the information that would not fit on the first card. Every "extra" card issued costs \$1.09. In addition to minor cost

increases, this will require people to carry a second card with them, something customers may not find convenient to do.

For reasons of unfunded costs, the Department opposes this bill.

Rick Kleist

**DMV** Legislative Liaison





